

The Great British Switch Off



The UK transition to a full-fibre telecom network is now in full swing. The copper lines that have served the UK telephone network for nearly 150 years are being retired. As part of this process, the national stop sell took place on 5th September 2023, meaning that you are now no longer able to purchase or modify any traditional phone or internet services.

These services will cease to operate altogether in December 2025 as the final step of the Big Switch Off.



SCG's solution for a seamless Great British Switch Off

There are multiple options available to replace your legacy system, but they all fall under two main categories: hosted or SIP trunk.

 **Hosted**

If you don't have, or want to keep an on-premise phone system, the best solution for you would be a Hosted IP phone system.

Hosted telephony is where your phone system is housed in the Cloud, rather than in your office. It is ideal for small and medium businesses, call centres and customer support departments.

Hosted IP phone systems use your internet lines but you effectively rent a phone system. It is a great option for those who want the functionality and scalability of a phone system with no extra maintenance charges.

 **SIP Trunking**

If you have an on-premise phone system, the best replacement solution for you would be a SIP solution.

SIP trunking is a service that connects internet systems with the phone network, thereby eliminating the need for a traditional landline or digital phone services.

SIP trunking is fast becoming the best alternative to ISDN in the UK as it is more cost effective on a per-line basis, it offers flexibility and control over your phone numbers, and is quicker to install.

You may not even have to change your existing phone system as most systems are compatible with SIP.

**Flexibility
Savings
Easy Switch**

Benefits:

- Variety of features such as video conferencing, call routing, and voicemail recording
- Business continuity as your calls can be instantly rerouted
- Low monthly cost per user, low maintenance cost, and no setup cost
- Control over settings
- Easily add and remove users
- No physical hardware to host on-site or remotely
- Quick installation

Benefits:

- Increase or decrease the number of simultaneous calls you can handle almost in real time, so you don't pay for lines that you don't use
- Free calls between offices on the same VoIP system
- Better rates, particularly for international calls
- Can be used with existing ISDN connections to ensure that any transition is seamless

The main solution for a smooth transition is a telecoms provider that understands your needs and will guide you step-by-step.

SCG is an award-winning company that has already successfully helped hundreds of companies to choose the relevant solutions to replace their WLR. We would be happy to help you find your perfect solution.